

The following information was taken from the Cruise Value Center Web site:

<http://www.mycruisevalue.com/v3/index.asp>



**CRUISE VALUE CENTER HAS TEMPORARILY STOPPED
TAKING NEW BOOKINGS.
HERE IS SOME HELPFUL INFORMATION.**

1. Call the Cruise Line to find out the status of your booking.
 - If they have your deposit and final payment received... then have them send your documents to your home address.
 - If they have your deposit and you have not been charged for your final payment... then make your final payment to them and have your documents sent to your home address.
 - If they have your deposit and you have been charged on your credit card but the Cruise Line has not received the final payment... then call your credit card company and “dispute” the charge. You may receive your money back and you can pay the Cruise Line directly.
2. Regarding travel insurance ... please contact the insurance company directly.
3. Any financial loss may be covered by your travel insurance... your homeowners insurance... or your credit card insurance. We suggest you contact them.
4. You may contact us by U.S. Mail only.

Cruise Value Center
6 Edgeboro Road
East Brunswick, NJ 08816

E-Mail and phone calls can not be read or answered.

Additionally, if your issues with Cruise Value Center have not been resolved, please contact the State Office of Consumer Protection.

NJ Office of the Attorney General
Division of Consumer Affairs
PO Box 45025
Newark, NJ 07101
973-504-6200
800-242-5846

AskConsumerAffairs@lps.state.nj.us
<http://www.nj.gov/oag/ca/ocp.htm>